

Instruction Manual

Precis DSP Matrix Switchers

8x8 Matrix Switcher 18x18 Matrix Switcher





AMX Domestic Channel Partner Limited Warranty, Disclaimer and License

(Excerpt from CHANNEL PARTNER TERMS AND CONDITIONS Versions 11.17.2011 with updates for previous version 8.25.2010 [sections 6.1 (a), (b) and (f)])

- 6. LIMITED WARRANTY; RETURN, REPAIR AND REPLACEMENT
 - 6.1 AMX warrants the Products to be free of material defects in materials and workmanship under normal use for three (3) years from the Shipping Date (or such other period as may be specified below), subject to the following limitations and exceptions ("Limited Warranty"). For any Product, "Warranty Period" means the period during which the Limited Warranty is in effect, as set forth herein.
 - (a) LCD and LED panels are warranted for three (3) years from the Shipping Date, except for the display and touch overlay components, which are warranted for a period of one (1) year from the Shipping Date.
 - (b) Disk drive mechanisms, pan/tilt heads and external power supplies are warranted for a period of one (1) year from the Shipping Date.
 - (c) AMX lighting Products are warranted to switch on and off any load that is properly connected to our lighting Products, as long as the AMX lighting Products are under warranty. AMX also warrants the control of dimmable loads that are properly connected to our lighting Products. The dimming performance or quality thereof is not warranted, due to the random combinations of dimmers, lamps and ballasts or transformers.
 - (d) AMX software and firmware included in the Products is warranted for a period of ninety (90) days from the Shipping Date.
 - (e) Batteries and incandescent lamps are not covered under the Limited Warranty.
 - (f) The Warranty Period for AMX AutoPatch EPICA, Enova DGX, Modula, Modula Series 4, Modula Cat Pro Series and 8Y-3000 Product models will continue for the original installation until five (5) years after the issuance of a PDN with respect to termination of the applicable Product model. However, if the Product is moved from its original installation to a different installation, the Warranty Period will automatically become three (3) years from the Shipping Date and, if more than three (3) years have elapsed since the Shipping Date, the Warranty Period will automatically expire.

Version Date: 11-17-11

Note: The complete Warranty is at www.amx.com.

Contents

ESD Warning	4
Important Safety Information and Instructions	5
Information et directives de sécurité importantes	6
Notices	7
Overview and Specifications	9
Product Notes	9
Enclosure Hardware	10
Precis DSP Specifications	11
Configuration and Control	12
Installation and Setup	13
Site Recommendations	13
General Hazard Precautions	13
Unpacking	14
Rack Installation	14
Attaching Inputs and Outputs	16
Applying Power	16
Attaching an External Controller	17
Installing APGraphic EQ Software	18
Executing a Test Switch Using APGraphic EQ	19
Technical Support	20
Fine-Tuning with APGraphic EQ	21
APGraphic EQ Views	21
Executing Switches	22
Adjusting Volume	22
Adjusting Digital Input Gain	
Adjusting Equalization Bands and Balance	
Adjusting Tone	25
Controlling the System	26
AMX Control Devices	26
APControl 3.0	26
APWeb	26
APGraphic EQ	27
BCS Commands	
Appendix A – Programmer's Interface for System Diagnostics	31
System Component Information	31
Using BCS to Access System Diagnostic Information	32
Splash Screen Examples	32

ESD Warning



To avoid ESD (Electrostatic Discharge) damage to sensitive components, make sure you are properly grounded before touching any internal materials.

When working with any equipment manufactured with electronic devices, proper ESD grounding procedures must be followed to make sure people, products, and tools are as free of static charges as possible. Grounding straps, conductive smocks, and conductive work mats are specifically designed for this purpose.

Anyone performing field maintenance on AMX Precis Matrix Switchers should use an appropriate ESD field service kit complete with at least a dissipative work mat with a ground cord and a UL listed adjustable wrist strap with another ground cord. These items should not be manufactured locally, since they are generally composed of highly resistive conductive materials to safely drain static charges, without increasing an electrocution risk in the event of an accident. ESD protective equipment can be obtained from 3MTM, Desco[®], Richmond Technology[®], Plastic Systems[®], and other such vendors.

Important Safety Information and Instructions

When using and installing your AMX product, adhere to the following basic safety precautions. For more information about operating, installing, or servicing your AMX product, see your product documentation.

- Read and understand all instructions before using and installing AMX products.
- Use the correct voltage range for your AMX product.
- There are no user serviceable parts inside an AMX product; service should only be done by qualified personnel.
- If you see smoke or smell a strange odor coming from your AMX product, turn it off immediately and call technical support.
- For products with multiple power supplies in each unit, make sure all power supplies are turned on simultaneously.
- Use surge protectors and/or AC line conditioners when powering AMX products.
- Only use a fuse(s) with the correct fuse rating in your enclosure.
- Make sure the power outlet is close to the product and easily accessible.
- Make sure the product is on or attached to a stable surface.
- Turn off equipment before linking pieces together, unless otherwise specified in that product's documentation.
- For safety and signal integrity, use a grounded external power source and a grounded power connector.
- Turn off and unplug an enclosure before adding or removing boards, unless otherwise specified in that product's documentation.
- To avoid shock or potential ESD (Electrostatic Discharge) damage to equipment, make sure you are properly grounded before touching components inside an AMX product.

Information et directives de sécurité importantes

Veuillez vous conformer aux directives de sécurité ci-dessous lorsque vous installez et utilisez votre appareil AMX. Pour de plus amples renseignements au sujet de l'installation, du fonctionnement ou de la réparation de votre appareil AMX, veuillez consulter la documentation accompagnant l'appareil.

- Lisez attentivement toutes les directives avant d'installer et d'utiliser les appareils AMX.
- Le voltage doit être approprié à l'appareil AMX.
- Les appareils AMX ne contiennent aucune pièce réparable par l'usager; la réparation ne doit être effectuée que par du personnel qualifié.
- Si de la fumée ou une odeur étrange se dégagent d'un appareil AMX, fermez-le immédiatement et appelez le Service de soutien technique.
- Veillez à ce que tous les blocs d'alimentation des appareils dotés de blocs d'alimentation multiples dans chaque unité soient allumés simultanément.
- Servez-vous de protecteurs de surtension ou de conditionneurs de lignes à courant alternatif lorsque vous mettez les appareils AMX sous tension.
- Placez uniquement des fusibles de calibre exact dans les boîtiers.
- Veillez à ce que la prise de courant soit proche de l'appareil et facile d'accès.
- Veillez à ce que votre appareil AMX soit installé sur une surface stable ou qu'il y soit fermement maintenu.
- Fermez toutes les composantes de l'équipement avant de relier des pièces, à moins d'indication contraire fournie dans la documentation de l'appareil.
- Par mesure de sécurité et pour la qualité des signaux, servez-vous d'une source d'alimentation externe mise à la terre et d'un connect d'alimentation mis à la terre.
- Fermez et débranchez le boîtier avant d'ajouter ou d'enlever des plaquettes, à moins d'indication contraire fournie dans la documentation du appareil.
- Pour éviter les chocs ou les dommages éventuels causés à l'équipement par une décharge électrostatique, veillez à ce le dispositif oit bien relié à la terre avant de toucher les composantes se trouvant à l'intérieur d'un appareil AMX.

Notices

Copyright Notice

AMX[©] 2013 (Rev C), all rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of AMX. Copyright protection claimed extends to AMX hardware and software and includes all forms and matters copyrightable material and information now allowed by statutory or judicial law or herein after granted, including without limitation, material generated from the software programs which are displayed on the screen such as icons, screen display looks, etc. Reproduction or disassembly of embodied computer programs or algorithms is expressly prohibited.

Liability Notice

No patent liability is assumed with respect to the use of information contained herein.

While every precaution has been taken in the preparation of this publication, AMX assumes no responsibility for error or omissions. No liability is assumed for damages resulting from the use of the information contained herein.

Further, this publication and features described herein are subject to change without notice.

US FCC Notice

The United States Federal Communications Commission (in 47CFR 15.838) has specified that the following notice be brought to the attention of the users of this product.

Federal Communication Commission Radio Frequency Interference Statement:

"This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturers instructions, may cause interference to radio and television reception. It has been type-tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Subpart J of Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However there is no guarantee that interference will not occur in a particular installation. If this equipment causes interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient the receiving antenna
- Relocate the matrix with respect to the receiver
- Move the matrix away from the receiver
- Plug the matrix into a different outlet so that computer and receiver are on different branch circuits

If necessary, the user should consult the dealer or an experienced radio/television technician for additional suggestions. The user may find the booklet, How to Identify and Resolve Radio-TV Interference Problems, prepared by the Federal Communications Commission to be helpful."

This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402, Stock N. 004-000-00345-4.

Use shielded cables. To comply with FCC Class B requirement, all external data interface cables and adapters must be shielded.

Trademark Notices

AMX[®], AutoPatch[®], and NetLinx[®] are trademarks of AMX.

Windows is a registered trademark of Microsoft Corporation in the United States and other countries.

TeraTerm is a copyright product of T. Teranishi and TeraTerm Project.

PuTTY is a copyright product of Simon Tatham.

HyperTerminal® is a copyright product of Hilgraeve Inc.

3M[™], Desco[®], Richmond Technology[®], and Plastic Systems[®] are registered trademarks.

Neuron[®] and LonTalk[®] are registered trademarks of Echelon.

TosLink[®] is a registered trademark of the Toshiba Corporation.

Ethernet[®] is a registered trademark of the Xerox Corporation.

Other products mentioned herein may be the trademarks of their respective owners.

Lithium Batteries Notice

Switzerland requires the following notice for products equipped with lithium batteries. This notice is not applicable for all AMX equipment.

Upon shipment of products to Switzerland, the requirements of the most up-to-date Swiss Ordinance Annex 2.15 of SR 814.81 will be met including provision of the necessary markings, documents, and annual reports relative to the disposal of the batteries to the Swiss Authorities.

Warnings and Cautions

This manual uses the following conventions and icons to draw attention to actions or conditions that could potentially cause problems with equipment or lead to personal risk.



ESD Warning: The icon to the left indicates text regarding potential danger associated with the discharge of static electricity from an outside source (such as human hands) into an integrated circuit, often resulting in damage to the circuit.



Warning: The icon to the left indicates text that warns readers against actions or conditions that could cause potential injury to themselves.



Caution: The icon to the left indicates text that cautions readers against actions that could cause potential injury to the product or the possibility of serious inconvenience.

Overview and Specifications

Applicability Notice

Precis DSP Distribution Matrices are available in two configurations: 8x8 and 18x18.

Precis DSP Models:

- FGP37-0808-00P, 8x8 (1 RU)
- FGP37-1818-00P, 18x18 (2 RU)

In addition to being a stereo audio router, this product supports Digital Signal Processing (DSP) for the following audio features: volume, tone, balance, 10-band graphic equalization, and input gain. These features can be adjusted by using the APGraphic EQ software program (or BCS commands).

Product Notes

Note: Because the Precis DSP is available in two models, some of the illustrations in this manual may differ from the model you purchased.

Precis DSP systems support the following features:

Precis DSP Features

- 10-Band graphic equalizer with APGraphic EQ setup software
- Balance, tone, and volume control
- Input gain control
- Unbalanced stereo audio
- Gold-plated RCA connectors
- RS-232 control port
- Supports full Device Discovery through AMX's AutoPatch Duet module (firmware v1.2.0 or later required)
- Rack mounting ears included
- Limited Warranty (see warranty at www.amx.com)
- 24-hour technical support

Precis DSP Control Features

Precis DSP systems support two different protocols: BCS (Basic Control Structure) and TCP/IP.

Several different control options are available for Precis DSP system. Multiple control methods can be used for the same system (only one control connection at a time).

- CrossBar Controller on APGraphic EQ (software provided)
- AMX Control Device (for control programming information, see the instruction manual for the specific interface)
- APControl 3.0 software (available free at www.amx.com)
- APWeb (TCP/IP control via an external module)
- Supports AMX's simple BCS* (Basic Control Structure) serial control protocol
- Supports third-party controllers

Note: Features and specifications described in this document are subject to change without notice.

^{*} BCS is sent as ASCII characters through the CONTROL (RS-232) serial port (see page 29).

Enclosure Hardware Power indicator PRECIS DSP 0 Power receptacle Power switch **6** (C) 13(C) 13 **@**-@ **(6)** @'@ @'@ **6** Input connectors Output connectors CONTRÓL (RS-232) serial port

FIG. 1 Front and rear view of model FGP37-1818-00P

Enclosure Front

Precis DSP models come with a blank front panel and a power indicator in the upper right corner.

Enclosure Rear

Descriptions follow for the hardware on the rear of a Precis DSP.

CONTROL Serial (RS-232) Port

The Precis DSP has an RS-232 serial port (labeled CONTROL) for attaching a PC or other external control device.

Power Receptacle and Specifications

The universal power receptacle is in the upper left hand corner on the rear of the enclosure (FIG. 1). Maximum power specifications are on the power receptacle. The power receptacle accepts all major international standard power sources. (A standard US power cord is included with all shipments within the US.) Maximum power specifications are listed below the power receptacle; the power specifications are also in the table on page 11. Always use an earth-grounded power cord/system with the Precis DSP.

Input and Output Connectors

Precis DSP models have gold-plated RCA connectors for routing audio. These connectors are the attachment points for source and destination devices that connect to the system. Viewed from the rear of the enclosure, the inputs (sources) are on the left side of the enclosure, and the outputs (destinations) are on the right side of the enclosure.

For additional information on the input and output connectors in your system, including cabling directions, see "Attaching Inputs and Outputs" on page 16.

System Serial Number

Viewed from the rear, the system's serial number is located to the left on the end of the enclosure. Before installation, we recommend recording the system's serial number in an easily accessible location.

Precis DSP Specifications

Applies to Precis DSP models FGP37-0808-00P and FGP37-1818-00P.

Specifications – General		
Parameter	Value	
Approvals	CE, FCC Class B, UL, cUL, RoHS	
Humidity	0 to 90% non-condensing	
Operational Temperature	32° F to 95° F (0° C to 35° C)	
AC Power	100 VAC to 240 VAC single phase, 50 Hz to 60 Hz 1 A @ 115 VAC max. 0.7 A @ 230 VAC max.	
Power Consumption (max.)	80 Watts	
Power Consumption (typical)	45 Watts, fully loaded enclosure	
Thermal Dissipation (max.)	273 BTU/hr.	
Thermal Dissipation (typical)	154 BTU/hr., fully loaded enclosure	
Dimensions Depth Width with rack ears Width without rack ears Height 18x18 model 8x8 model	9.75 in. (24.77 cm) 19.0 in. (48.26 cm) 17.4 in. (44.20 cm) 3.5 in. (8.89 cm) 2 RU 1.7 in. (4.32 cm) 1 RU	
Weight 18x18 model 8x8 model	Approximately 10.5 lb. (4.76 kg) per enclosure Approximately 7.0 lb. (3.18 kg) per enclosure	

Specifications – Stereo Audio Signals		
Parameter	Conditions	Value
Frequency Response	f = 20 Hz to 20 kHz	<0 dB to -0.8 dB
THD + Noise	f = 1 kHz, Vin = -10 dBu to +10 dBu	<0.1%
Crosstalk	f = 1 kHz, Vin = +14 dBu	<-115 dB
Signal to Noise Ratio (SNR)	f = 20 Hz to 20 kHz, Vin = +14 dBu	>90 dB
Input Level (max.)	Unbalanced	+14 dBu
Input Impedance		2 kohms
Input Gain Adjustment Range	Via serial and software	+10 dB to -10 dB
Output Level (max.)	Unbalanced	+14 dBu
Output Impedance		<5 ohms
Output Volume Adjustment Range	Via serial and software	+10 dB to -70 dB (mute)
Coupling		AC Coupled
Connectors		RCA

Specifications – Digital Signal Processing (DSP) Features		
Parameter	Conditions	Value
Tone - Bass	Low Pass Shelf @ 250 Hz	-12 dB to +12 dB (in 0.5 dB increments)
Tone - Treble	High Pass Shelf @ 6 kHz	-12 dB to +12 dB (in 0.5 dB increments)
10-Band Equalizer	32 Hz, 64 Hz, 125 Hz, 250 Hz, 500 Hz, 1 kHz, 2 kHz, 4 kHz, 8 kHz, and 16 kHz	-12 dB to +12 dB (in 0.5 dB increments)
ADC/DAC		96 kHz / 24 bit

AMX reserves the right to modify its products and their specifications without notice.

Configuration and Control

Configuration Information

Precis DSP systems are pre-engineered to switch stereo audio for two configuration sizes (8x8 and 18x18).

Control Options

Precis DSP systems support two different protocols: BCS (as ASCII characters sent through the RS-232 serial port) and TCP/IP (with external APWeb Server module). Several control options are available for Precis DSP systems.

AMX Control Devices

The Precis DSP is compatible with a number of AMX control devices. For control programming information, see the instruction manual for the specific interface.

APGraphic EQ CrossBar

The APGraphic EQ software has a CrossBar (interface with crosspoints for switching) that can be used for ongoing control after it is used for system setup.

IP Control Software

Precis DSP enclosures can be controlled using AMX software:

- APControl 3.0 (Serial) for control and scheduling
 - Runs on a PC connected to the CONTROL (RS-232) port on the Precis DSP
 - Download from www.amx.com (permissions required)
 - Uses a setup wizard; system parameters (VMs and I/O channels) must be entered
 - Operation information is in the Help file
- APWeb Server (TCP/IP) for control, diagnostics, and third-party access
 - Uses RS-232 port located on the enclosure for connecting to an APWeb Server Module
 - Accessed through a TCP/IP interface, such as, a web browser (e.g., Internet Explorer)
 - Setup and operation information are in the APWeb Server Module's documentation at www.amx.com
 - Contact AMX regarding limitations and conditions for operating a Precis DSP on a company LAN (Local Area Network)

BCS (Basic Control Structure) Protocol

The Precis DSP can be controlled with an external serial controller using BCS* protocol, a command language for programming control operations and for diagnostic purposes.

- Serial control (sends and receives ASCII characters)
- Use the Control (RS-232 serial) port or use the USB Control port (as a virtual COM port); both are located on the CPU
- Commands can be entered into a termination emulation program on a PC
- * For information on BCS commands, see the *Instruction Manual BCS Basic Control Structure Protocol* at www.amx.com.

Third-Party Controllers

Third-party controllers connect to the CONTROL (RS-232) port on the enclosure's rear. If using a third-party controller, see the controller documentation for setup and operating instructions.

XNNet Protocol

Advanced programmers who want to design their own control programs can use XNNet protocol. The XNNet API Communication Library that supports C, Java, and Visual Basic with examples of the XNNet protocol in use is available at www.amx.com.

Installation and Setup

Site Recommendations

When placing the enclosure, follow the recommendations and precautions in this section to reduce potential installation and operation hazards. For complete specifications, see the tables on page 11.

- Choose a clean, dust free, (preferably) air-conditioned location.
- Avoid areas with direct sunlight, heat sources, or high levels of EMI (Electromagnetic Interference).

Chassis Accessibility

Make sure the front and rear panels of the enclosure are accessible, so that you can monitor the LED indicator. Leaving adequate clearance at the rear will also allow for easier cabling and service.

Power

The source's electrical outlet should be installed near the router, easily accessible, and properly grounded. Power should come from a building branch circuit. We recommend using a dedicated line for the system's power. Use a minimum breaker current rating of 15 A for 110 V or 30 A for 230 V.

To avoid an overload, note the power consumption rating of all the equipment connected to the circuit breaker before applying power.

General Hazard Precautions

These recommendations address potential hazards that are common to all installations:

Elevated Operating Temperature

The maximum rated ambient temperature for Precis DSP enclosures is 95° F (35° C).

All equipment should be installed in an environment compatible with the manufacturer's maximum rated ambient temperature. In a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than the ambient room temperature.



Caution: To protect the equipment from overheating, do not operate in an area that exceeds 95° F (35° C) and follow the clearance recommendation below for adequate airflow.

Airflow Restriction

Precis DSP enclosures are designed to adequately dissipate the heat they produce under normal operating conditions; however, this design is defeated when high-heat producing equipment is placed directly above or below an enclosure.



Caution: To prevent overheating, the system requires one empty rack unit above and below the enclosure. Avoid placing high-heat producing equipment directly above or below the enclosure. If such equipment must be installed above or below the Precis, more space (or a rack fan) may be necessary. Verify that the openings on the sides of the enclosure are not blocked and do not have restricted air flow.

Mechanical (Rack) Loading

When installing equipment in a rack, distribute the weight to avoid uneven mechanical loading.

Circuit Overloading

When connecting the equipment to the supply circuits, be aware of the effect that overloading the circuits might have on over-current protection and supply wiring.

Reliable Earthing (Grounding)

Reliable earthing of rack-mounted equipment should be maintained. If not using a direct connection to the branch circuit (e.g., plugging into a power strip), pay particular attention to supply connections.



Caution: We recommend attaching all power cords to a surge protector and/or an AC line conditioner.

Unpacking

	ide of each box. Each box contains the following items:
	Enclosure
	Standard US power cord (if shipped within the US)
	Rack ears and screws
	Other enclosure products as needed
	nentation in each box includes:
	AMX Precis DSP Matrix Switchers Quick Start Guide
	comprising multiple enclosures, the shipping boxes are marked as "Chassis of," where the first blank is mber and the second blank is the total number of boxes in the shipment.
Unpacki	ng Tips
	Before fully unpacking the enclosure(s), <i>inspect the shipping box(es) for any signs of damage</i> . If a box is partially crushed or any sides have been broken open, notify the shipping agency immediately and contact your AMX representative (see the warranty at www.amx.com).
	Once unpacking is complete, closely check the physical condition of the enclosure.
	Collect all documentation.
your AM>	representative for details.
Rack	nstallation
Rack I	
Rack I	nstallation P Distribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided.
Rack I	nstallation P Distribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation:
Rack I	nstallation Distribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure
Rack I Precis DSI Required	nstallation P Distribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure Rack ears and screws
Rack I Precis DSI Required	nstallation Distribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure Rack ears and screws Standard EIA 19 in. (48.26 cm) rack
Rack I Precis DSI Required	P Distribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure Rack ears and screws Standard EIA 19 in. (48.26 cm) rack Screwdriver
Rack I Precis DSI Required	nstallation Distribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure Rack ears and screws Standard EIA 19 in. (48.26 cm) rack Screwdriver Screws that fit your rack for mounting the enclosure
Rack I Precis DSI Required	P Distribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure Rack ears and screws Standard EIA 19 in. (48.26 cm) rack Screwdriver Screws that fit your rack for mounting the enclosure Power cord
Rack I Precis DSI Required	Distribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure Rack ears and screws Standard EIA 19 in. (48.26 cm) rack Screwdriver Screws that fit your rack for mounting the enclosure Power cord Surge-protector – highly recommended PC or laptop computer with a null modem cable (for communication with the Precis DSP via the RS-232
Rack I Precis DSI Required	P Distribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure Rack ears and screws Standard EIA 19 in. (48.26 cm) rack Screwdriver Screws that fit your rack for mounting the enclosure Power cord Surge-protector – highly recommended PC or laptop computer with a null modem cable (for communication with the Precis DSP via the RS-232 port, i.e., using the APGraphic EQ software for setup)
Rack I Precis DSI Required	Poistribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure Rack ears and screws Standard EIA 19 in. (48.26 cm) rack Screwdriver Screws that fit your rack for mounting the enclosure Power cord Surge-protector – highly recommended PC or laptop computer with a null modem cable (for communication with the Precis DSP via the RS-232 port, i.e., using the APGraphic EQ software for setup) In Recommendations Write the system's serial number in an easily accessible location before installing the Precis DSP in a rack.
Rack I Precis DSI Required I Installatio	Poistribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure Rack ears and screws Standard EIA 19 in. (48.26 cm) rack Screwdriver Screwdriver Screws that fit your rack for mounting the enclosure Power cord Surge-protector – highly recommended PC or laptop computer with a null modem cable (for communication with the Precis DSP via the RS-232 port, i.e., using the APGraphic EQ software for setup) In Recommendations Write the system's serial number in an easily accessible location before installing the Precis DSP in a rack. Viewed from the rear, the system's serial number is located to the left on the end of the enclosure.
Rack I Precis DSI Required I Installatio	Poistribution Matrix enclosures fit in a standard EIA 19 in. (48.26 cm) rack. Rack ears are provided. items for rack installation: Enclosure Rack ears and screws Standard EIA 19 in. (48.26 cm) rack Screwdriver Screws that fit your rack for mounting the enclosure Power cord Surge-protector – highly recommended PC or laptop computer with a null modem cable (for communication with the Precis DSP via the RS-232 port, i.e., using the APGraphic EQ software for setup) In Recommendations Write the system's serial number in an easily accessible location before installing the Precis DSP in a rack. Viewed from the rear, the system's serial number is located to the left on the end of the enclosure. Use earth-grounded power cords / system with the Precis DSP.

Installation Procedure

A flow chart showing the basic installation sequence is in FIG. 2. The procedure which follows provides general steps with references to detailed information found in later sections of this chapter. After the basic sequence is complete, see page 21 for fine tuning the audio with APGraphic EQ.

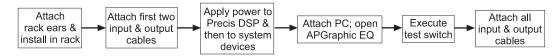


FIG. 2 Installation procedure



Caution: To prevent overheating and airflow restriction, avoid placing high-heat producing equipment directly above or below the enclosure. The system requires a minimum of one empty rack unit above and below. Verify that the openings on the sides of the enclosure are not blocked and do not have restricted air flow.

To install and set up a Precis DSP in a rack:

1. On the side of the Precis DSP, remove the bottom two screws closest to the front panel (FIG. 3). Align the holes on one of the rack ears with the empty holes on the side of the enclosure and replace the screws (three screws for the 1 RU; four screws for the 2 RU).

Repeat for the other rack ear.

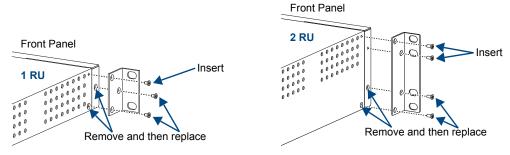


FIG. 3 Attach rack ears to sides of enclosure

- **2.** Place the enclosure in the rack and attach front-mounting screws to hold it firmly in place.
- **3.** Attach *only* the first two source devices and the first two destination devices; see page 16. *Do not apply power* to the devices until after the Precis DSP has power (Step 4).
- **4.** Apply power to the system according to the power-up procedure; see page 16.

Note: We recommend using a surge protector and/or an AC line conditioner.

- **5.** Connect the Precis DSP to the PC and establish communication; see page 17.
- 6. Install and open the APGraphic EQ software on the PC; see page 18.
- **7.** Execute a test switch to ensure the system is working properly; see page 19.
- **8.** When the test switch works correctly, attach the remaining source and destination devices.
- **9.** Fine tune the system for optimum performance using APGraphic EQ; see the "Fine-Tuning with APGraphic EQ" chapter on page 21.
- **10.** Establish communication with the desired external control device/system; for control options, see page 17.

Attaching Inputs and Outputs

Input and output connectors are the attachment points for source and destination devices that connect to the system. Viewed from the rear of a Precis DSP enclosure, the inputs (for sources) are on the left side of the enclosure, and the outputs (for destinations) are on the right side.

Precis DSP models have gold-plated RCA connectors for routing stereo audio. Each input and output consists of a pair of connectors (left and right) with the number of the input/output between the two connectors.

Before connecting all input and output cables, attach only the first two input and output pairs and execute a test switch (see page 19).

When the test switch is successful, attach the rest of the input and output cables.

To attach RCA cables:

1. Insert the RCA plugs into the input and output RCA jacks according to the labels on the enclosure (FIG. 4).

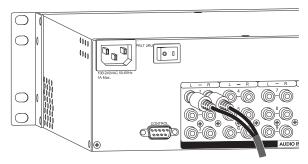


FIG. 4 Insert RCA plugs into RCA jacks

The system is ready to apply power; see below.

Applying Power

The enclosure's universal power receptacle will accept all major international standard power sources.

A standard US power cord is provided for installations within the US. Maximum power specifications are on the power receptacle (also listed on page 11). Always use an earth-grounded power cord / system with a Precis DSP.

The source electrical outlet should be installed near the Precis DSP, easily accessible, and properly grounded. Power should come from a building branch circuit. We strongly recommend using a dedicated line for the system's power. Use a minimum breaker current rating of 15 A for 110 V or 30 A for 230 V.

To avoid an overload, note the power consumption rating of all the equipment connected to the circuit breaker before applying power.



Caution: We recommend attaching all power cords to a surge protector and/or an AC line conditioner.

Power-Up Sequence

To apply power:

- **1.** Attach the first two source and destination devices; see page 16. *Do not apply power* to the source and destination devices until Step 5.
- **2.** Plug the power cord into the power receptacle on the enclosure.
- **3.** Plug the other end of the power cord(s) into a power strip *that is turned off* (we recommend using a 30 A power strip).
- **4.** Turn on the power strip.
- 5. Press the "l" side of the enclosure's power switch. The Power Indicator on the front of the enclosure illuminates.
- **6.** Apply power to the source and destination devices.

The system is ready to attach a serial controller. A PC is required to run the APGraphic EQ software for system setup; see page 17.

Attaching an External Controller

The Precis DSP can be controlled externally by attaching an external control device/system that uses one of the communication protocols listed below:

- BCS (Serial) ASCII sent over a null modem serial cable via the CONTROL (RS-232) port
- XNNet AMX AutoPatch protocol via the CONTROL (RS-232) port
- TCP/IP requires an external module; see the APWeb Server module documentation

An external serial controller is any device that can send and receive ASCII code over an RS-232 (null modem) serial cable. A PC running control software is a common external controller. This section explains how to attach a PC to the CONTROL port on the enclosure's CPU, so the system can be set up (and controlled if desired) with APGraphic EQ software, which is located at www.amx.com.

Other serial controllers can also be attached by following the directions below (for controller options, see page 26).

PC Requirements for APGraphic EQ (also for APControl 3.0)

- □ Windows XP Professional[®] or Windows 2000[®]
 □ Java Runtime Environment (JRE): v1.4.2 or the latest version (JRE v1.4.2 can be installed as part of
- ☐ Minimum Hardware: 166 MHz, 128 MB RAM, 20 MB free disk space*, 800x600 display
- Recommended Hardware: 2.0 GHz, 512 MB RAM, 20 MB free disk space, 1280x1024 display
- ☐ Serial port

APGraphic EQ)

To establish external serial control:

1. Use a null modem cable that matches the pin diagram in FIG. 5 for RS-232 without hardware flow control. AMX equipment requires pins 2, 3, and 5 only.

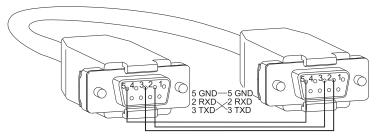


FIG. 5 RS-232 null modem pin diagram, no hardware flow control

2. Plug one end of the null modern serial cable into the CONTROL (RS-232 / DB-9) port on the enclosure (FIG. 6).

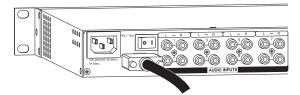


FIG. 6 Attach null modem serial cable to CONTROL port

3. Plug the other end of the serial cable into the serial port on the PC (or other serial controller/device).

^{*} Disk space and RAM details: APGraphic EQ requires 5 MB of disk space once installed. The installation process requires 20 MB of disk space. If required, the JRE v1.4.2 that is packaged with the APGraphic EQ installer will require approximately 200 MB of free disk space for the installation and approximately 100 MB once installed.

4. Open the serial communication software and set the port settings to match the Precis DSP default settings (see table to the right).

The settings on the PC serial communication software and the enclosure *must*

The settings on the PC serial communication software and the enclosure *must* correspond to each other. If a change is required to make them match, change the PC's settings.

The system is ready to install and open APGraphic EQ for initial setup.

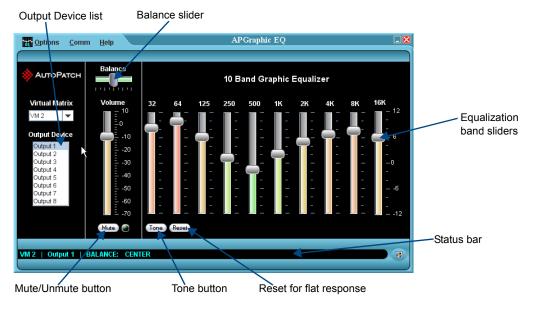
Precis DSP Serial Port Settings	
Baud Rate	9600
Data Bits	8
Parity	None
Stop Bits	1
Flow Control	None

Installing APGraphic EQ Software

Before installing, see the "PC Requirements for APGraphic EQ" on page 17.

To install and open the APGraphic EQ program:

- 1. Close any software on the PC that could communicate with the Precis DSP over its serial port (e.g., a terminal emulation program).
- **2.** Download the APGraphic EQ program from www.amx.com.
- **3.** Install the program according to the installer instructions.
- 4. Open the APGraphic EQ program from the location specified during the installation (Start>All Programs>AutoPatch Applications>APGraphic EQ).
 APGraphic EQ opens and discovers the system.*



The system is ready for a test switch; see page 19

* If APGraphic EQ does not discover the system, see below.

To discover the system (if APGraphic EQ does not):

- **1.** From the Comm menu, select Disconnect.
- 2. From the Comm menu, select Settings. Set the correct Comm ID (port) and set the baud rate to 9600.
- **3.** From the Comm menu, select Connect.
- **4.** From the Options menu, select Rediscover VMs.

If the system discovery fails again, contact technical support (see page 20).

Executing a Test Switch Using APGraphic EQ

Execute a test switch to verify the system is working properly before attaching all inputs and outputs.

Before executing the test switch, make sure the first two source devices and the first two destination devices are connected to the input and output connectors.

Note: For directions for executing a test switch using BCS commands, see page 30.

We recommend executing a test switch that routes Input 1 to Output1 and Output 2.

To execute a test switch using the CrossBar in APGraphic EQ:

1. From the main interface, open the Options menu and select Show > CrossBar View.

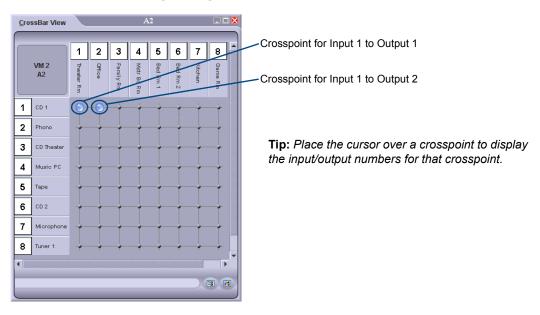


FIG. 7 Click crosspoints to route test switch

2. Click the crosspoints for Input 1 to Output 1 and Input 1 to Output 2 (inputs are on the left and outputs are across the top).

The system is ready for fine-tuning; see page 21.

Troubleshooting

If the test switch did not execute correctly:

- ☐ Check the power indicator on the front of the enclosure.

 If it is not illuminated, check the power cords.

 ☐ Check all signal connections on the rear of the enclosure(s)
- ☐ Check all signal connections on the rear of the enclosure(s) to make sure everything is physically set up correctly.
- ☐ Check all power switches on the source and destination devices to make sure they are all turned on.
- ☐ Attempt the switch again.

If the switch still does not work, contact technical support (see the next page).

Technical Support

Before contacting technical support with a question, please consult this manual. If you still have questions, contact your AMX representative or technical support. Have your system's serial number ready. Viewed from the rear, the system's serial number is located to the left on the end of the enclosure.

We recommend recording your system's serial number in an easily accessible location.

AMX Contact Information

- 3000 Research Drive, Richardson, TX 75082
- 800.222.0193
- 469.624.8000
- Fax 469.624.7153
- Technical Support 800.932.6993
- www.amx.com

Fine-Tuning with APGraphic EQ

Overview

APGraphic EQ software is used for system setup and adjusting audio functionality.* The software is available at www.amx.com (permissions required). For more information, see the Release Notes and the Readme file.

These topics are covered in the "Installation and Setup" chapter:

- Installing APGraphic EQ software (page 18)
- Routing test switches (page 19)

Once the Precis DSP is installed and all devices are in their final locations, the APGraphic EQ software program can be used to fine-tune the sound system for optimum performance. If desired, it can also be used for system control after setup (see page 27).

This chapter covers:

- Executing switches (page 22)
- Adjusting volume (page 22)
- Adjusting digital input gain (page 23)
- Adjusting equalization bands and balance (page 24)
- Adjusting tone (page 25)

Important: To properly adjust the sound for the environment, you will need to route signals and adjust the volume as necessary throughout the fine-tuning process.

* BCS command equivalents for all DSP functionality adjustments are provided for advanced users and programmers who wish to create their own control programs; see the *Instruction Manual – BCS Protocol* at www.amx.com.

APGraphic EQ Views

APGraphic EQ has three views (windows) for adjusting and routing signals:

- APGraphic EQ main interface used for adjusting volume (see page 22), equalization bands and balance (see page 24), and tone (see page 25).
- CrossBar view opens from the Options menu for routing inputs to outputs (see page 22).
- Input Gain view during system setup, this view can be opened for adjusting input gain (see page 23).

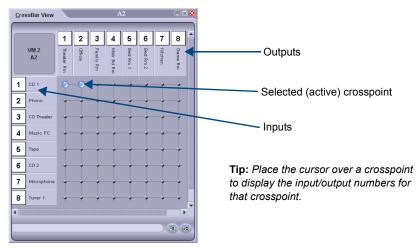
Executing Switches

Before fine-tuning the system for its final location, route a few switches to check that the system is working properly and to determine what adjustments are needed.

This section provides basic information for executing switches using the CrossBar. For complete control information using APGraphic EG, see page 27.

To execute switches with the APGraphic EQ CrossBar:

- 1. Open APGraphic EQ (see page 18).
- **2.** From the Options menu, select Show > CrossBar View.



3. Click a crosspoint to execute a switch.

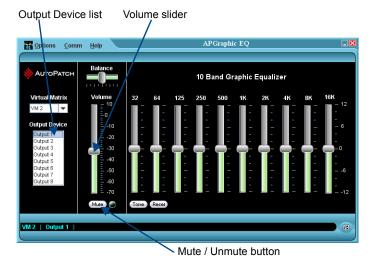
The crosspoint changes to an active state and the switch is routed. (Click an active crosspoint to disconnect a switch.)

Adjusting Volume

This section explains how to adjust volume using the APGraphic EQ main interface.

To adjust volume for an output:

- 1. Using the CrossBar, route an input to the output needing adjustment.
- 2. From the main interface, select the output from the Output Device list and adjust the Volume slider.



Adjusting Digital Input Gain

Inputs are set to unity gain at the factory and have a gain adjustment range of -10 dB to +10 dB. Input gain adjustments should be made before the outputs are fine-tuned. Inputs cannot be muted.

Purpose and Application of Input Gain Adjustment

Adjusting input gain (the nominal level of the signal from the source device) allows source signals of varying amplitudes to be equalized before they are routed and the volume is adjusted. Equalizing source levels provides a consistent reference for volume adjustments and eliminates jumps when routing a new input to an output.

A typical application of input gain adjustment is for switching consumer and professional grade audio equipment (whose levels can vary noticeably) in the same system.

Process for Equalizing Input Levels

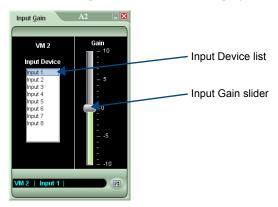
The following steps tell how to adjust input gain as part of the process of equalizing input levels.



Caution: We strongly recommend that input gain adjustments be made only by a qualified installer or dealer.

To adjust input gain:

- 1. Using the CrossBar, route the input needing adjustment to an output.
- **2.** From the main interface, open the Options menu and select Show > Input Gain View. The Input Gain dialog box opens.
- **3.** From the Input Device list, select the input just routed.



- **4.** Adjust the slider until the desired gain level is reached.
- **5.** Repeat Steps 1 through 4 as necessary for all inputs that will be routed to the same output.

Note: The total through-system gain (the amount of input gain plus the amount of output gain) for any input to output routing path cannot exceed 10 dBr. If an input gain command is entered that exceeds 10 dBr when it is combined with the gain (volume) of an output, the command will be accepted (and will be indicated in status results) but will not result in an audible difference of more than 10 dBr.

Adjusting Equalization Bands and Balance

Precis DSP models provide a 10-band graphic equalizer to boost or cut the various frequencies (bands) for each output. Each equalization band spans one octave and is identified by its center frequency. The bands are set for a flat response (0 dB) at the factory. The adjustment range for each band is -12 dB to +12 dB. Balance is normally adjusted as part of system setup and fine-tuning but can also be adjusted any time during operation.

Note: The button immediately left of the Reset button is used to toggle between the Tone and EQ sliders. When the EQ sliders are visible, the button says Tone; when the Tone sliders are visible, the button says EQ.

To adjust equalization bands and balance for outputs:

- 1. Using the CrossBar, route an input to all outputs needing adjustment.
- 2. From the main interface, select an output from the Output Device list.
- **3.** Adjust the sliders for each equalization band until the desired sound is achieved. If the equalization sliders are not visible, click the EQ button (the EQ button is only available when the Tone sliders are visible).
- **4.** Optional Adjust the Balance slider.



5. Repeat Steps 1 through 4 for all outputs that require adjustment.

Tip: Any selected slider can be set to 0 dB (or to center for balance) by selecting the slider and typing "0" (zero). All of the equalization bands for an output can be set to 0 (flat response) by clicking the Reset button.

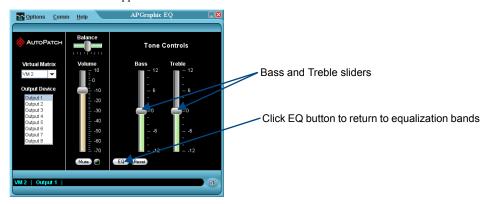
Adjusting Tone

Tone is normally adjusted along with balance and volume as part of system setup and fine-tuning but can be adjusted any time during operation.

Note: The button immediately left of the Reset button is used to toggle between the Tone and EQ sliders. When the EQ sliders are visible, the button says Tone; when the Tone sliders are visible, the button says EQ.

To adjust tone for an output:

- 1. Using the CrossBar, route an input to the output needing adjustment.
- **2.** From the main interface, click the Tone button. The Tone sliders appear.



- **3.** Select the output from the Output Device list.
- **4.** Adjust the sliders for bass and treble until the desired sound is achieved.

Tip: The Tone bands for an output can be set to 0 (flat response) by clicking the Reset button.

- **5.** Repeat Steps 1 through 4 for additional outputs as required.
- **6.** Click the EQ button to return to the main interface.

Controlling the System

Control Options

After the initial setup (in which APGraphic EQ is used for test switches, volume control, and fine turning), the Precis DSP can be controlled using any of the following:

- AMX Control Devices
- APControl 3.0
- APWeb (TCP/IP control via an external module)
- APGraphic EQ
- BCS Commands
- Third-party Controllers (for operating instructions, see controller documentation)

AMX Control Devices

The Precis DSP is compatible with a number of AMX control devices. For control programming information, see the instruction manual for the specific interface.

APControl 3.0

The Precis DSP can use APControl 3.0 software for control and scheduling. APControl 3.0 runs on a PC connected to the CONTROL (RS-232) port on the Precis DSP. It can be downloaded from www.amx.com (permissions required). APControl 3.0 uses a setup wizard in which system parameters (the number of input and output channels) *must* be entered.

The system should be turned on and connected to the PC via the serial port before using the Wizard.

To install and use APControl 3.0:

- 1. Download APControl 3.0 from www.amx.com.
- **2.** From the APControl Launchbar menu, select System / New.
- **3.** Select AutoPatch Heritage System; click Next.
- 4. Select Manual Configuration Entry; click Next.
- **5.** Enter 8 or 18 (depending on the configuration) in the # Input Channels field and in the # Output Channels field (the VM Number can be left at 0; the Precis DSP switches on either VM 0 or VM 2).
- **6.** Click the Add Virtual Matrix button; click Next.
- 7. Under Select Communication Link, Serial Port (default) is pre-selected; click Next.
- **8.** Under Specify Communication Parameters, click Define New Communication Settings.
- **9.** Click Next to accept the default parameters (the baud rate *must* be left at 9600; the Comm Type can be either Serial Port BCS or Serial Port).
- **10.** Under Summary, click Finish.
- **11.** From the Launchbar menu, select Views / CrossBar > CrossBar View VM 0.
- **12.** Click on the crosspoints to execute and disconnect switches.

Complete operation information for APControl 3.0 is in the Help file (e.g., scheduling, creating and executing macros, and customizing channel names and the CrossBar color).

APWeb

APWeb requires an external module. For installation directions, see the Quick Start Guide that ships with the APWeb Module. For directions on executing and disconnecting switches using APWeb, see the *APWeb* documentation at www.amx.com.

APGraphic EQ

The APGraphic EQ has a CrossBar (interface with crosspoints for switching) that can be used for ongoing control after the system is set up and fine tuned.

For instructions on installing and opening APGraphic EQ software on a PC, see page 18.

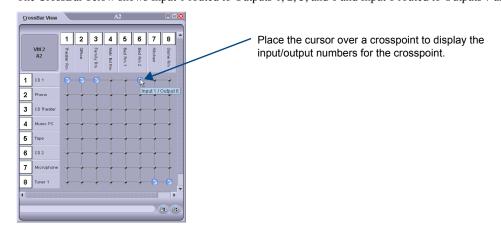
APGraphic EQ has three views (windows) for adjusting and routing signals.

- APGraphic EQ main interface used for adjusting volume (page 22), tone (page 25), and equalization bands and balance (page 24).
- CrossBar view opens from the Options menu for routing inputs to outputs (see below).
- Input Gain view during system setup, this view can be opened for adjusting input gain (see page 23).

Note: APGraphic EQ has a drop down list with two virtual matrix choices, VM 0 (all) and VM 2 (audio); either virtual matrix can be used since the Precis DSP has a single (stereo audio) virtual matrix.

Executing Switches Using the CrossBar

The crosspoint images in the CrossBar field represent the intersections of the input channels (buttons on the left) and the output channels (buttons along the top). The channel names and CrossBar color can be customized (see page 28). The CrossBar below shows Input 1 routed to Outputs 1, 2, 3, and 6 and Input 8 routed to Outputs 7 and 8.



Tip: Hold the ALT key down and move the mouse across the desired crosspoints to select or deselect consecutive crosspoints (do not hold down the mouse buttons).

To execute or disconnect switches with the CrossBar:

- 1. From the main interface, open the Options menu and select Show > CrossBar View.
- **2.** Click a crosspoint to execute a switch.
- **3.** The crosspoint changes to an active state and the switch is routed.

Or

Click an active crosspoint to disconnect a switch.

The crosspoint returns to its inactive state and the switch is disconnected.

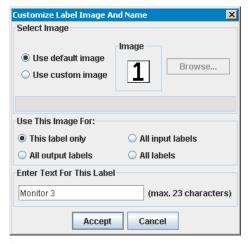
Note: A switch can also be executed or disconnected by clicking the input and the output channel buttons.

Customizing the CrossBar

The CrossBar can be customized to reflect your individual system and preferences. Icons and custom channel names can be added to the Input and Output buttons (font size and icon size are also adjustable). The background color of the CrossBar can be customized using the Window Color dialog box. Customized settings are automatically saved.

To add icons and custom names to input and output buttons:

- From the CrossBar, right-click an input or an output button. The Customize Label Image and Name dialog box opens.
- 2. Select the desired options for icon images* and enter the desired channel names (use a maximum of 23 characters).



- 3. Click Accept.
- * Custom icons need to be 16, 32, or 48 pixels square .jpg or .gif files. If 16 or 48 pixel square files are used, be sure to modify the button properties (see below) to accommodate the change in image size.

To modify the button properties:

- **1.** From the CrossBar View menu, select View Properties. The View Properties dialog box opens.
- 2. Select the desired properties for Label Layout, Label Size, Label Font, and Icon Image size (pixels).
- **3.** Close the View Properties dialog box.

To change the color of the CrossBar:

- **1.** From the CrossBar View menu, select Window Color.
- **2.** Select the color.
- 3. Click OK.

Note: The background color of the APGraphic EQ and Input Gain views can also be changed. Check each view's menu options for Window Color.

BCS Commands

Precis DSP models can be controlled by entering BCS (Basic Control Structure) commands into a terminal emulation program (e.g., TeraTerm, PuTTY, or HyperTerminal). BCS command equivalents for all DSP functionality adjustments are provided for advanced users and programmers who wish to create their own control programs; see the *Instruction Manual – BCS (Basic Control Structure) Protocol* at www.amx.com.

PC Requirements for BCS

Windows XP Professional® or Windows 2000®
Terminal emulation program (e.g., TeraTerm, PuTTY, or HyperTerminal
Serial port

To enter BCS commands, the Precis DSP must be attached to a PC (see "Attaching an External Controller," on page 17) running a terminal emulation program such as TeraTerm, PuTTY, or HyperTerminal.

The settings on the PC serial communication software and the enclosure *must* correspond to each other. For settings information, see the table on page 18.

When using a terminal emulation program, command characters are entered and sent to the enclosure's CPU (the command characters appear in the splash screen when the enclosure responds). When all of the entered characters appear in the splash screen, the command has been successfully executed.

To establish communication between the Precis DSP and a terminal emulator:

- **1.** Open a terminal emulation software program.
- 2. Select the COM port and check that the settings match those in the Precis DSP Serial Port Settings table on page 18.
- Click OK.
 A short splash screen appears followed by "Ready" (see FIG. 8 below).

The system is ready to enter BCS commands to execute switches (see page 30).

Terminal Emulation Program Splash Screen

When power is applied to the enclosure, the terminal emulator displays a short splash screen followed by "Ready". An example of a short splash screen is illustrated in FIG. 8 (your system's splash screen may differ slightly).

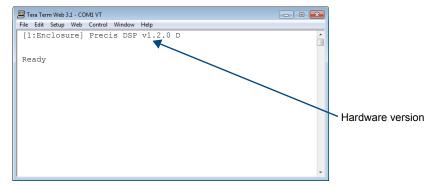


FIG. 8 Power-up splash screen

Precis DSP models display advanced system information when the command ~scr! is entered (see Appendix A on page 31). For information on checking the hardware version, see page 32.

Note: AMX reserves the right to add to the contents of the splash screen at any time, without notice.

Executing a Test Switch with BCS

The following test switch routes Input 2 to Output 1 (the level does not need to be specified since the Precis DSP only switches audio).

To execute a test switch using BCS commands:

1. Enter the following BCS command line:

When the "T" appears, the system has successfully executed the command. If any other characters appear, the command was not successful. Verify that the source signal is audible at the destination.

Important: When entering values for BCS gain commands, do <u>not</u> add any leading zeros (e.g., to set the volume to -9 dB, enter CO3VA-90T, do <u>not</u> enter CO3VA-090T).

Troubleshooting

f the tes	t switch did not execute correctly:
	Check the power indicator on the front of the enclosure.
	If it is not illuminated, check the power cords.
	Verify the status of the test switch.
	If using BCS commands, enter "SO1T", If "SO1T (2)" appears, the test switch is routed.

Appendix A – Programmer's Interface for System Diagnostics

System Component Information

The Precis DSP displays system information in its splash screen* for diagnostic purposes. The information indicates the current status and well-being of the system components.

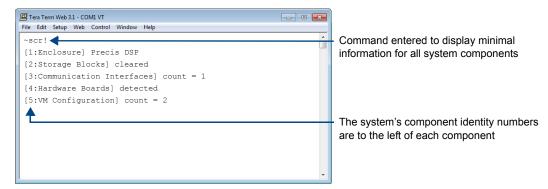


FIG. 9 Example of a Precis DSP splash screen

The splash screen can be accessed using a terminal emulation program; such as TeraTerm, PuTTY, or HyperTerminal (see page 29). One of four verbosity** settings is specified, which provides either a list of the five system components with minimal information (FIG. 9) or a level of detailed information on one of the five components. Only one verbosity setting and one component setting can be entered in a command. The order in which the verbosity and component settings are entered is interchangeable.

- * AMX reserves the right to add to the contents of the splash screen at any time, without notice.
- ** Verbosity (i.e., wordiness) refers to the amount of information provided; the higher the verbosity setting, the more information is displayed.

Verbosity Settings

The verbosity (v) settings (v0, v1, v2, v3) correspond to the level of detail that will be displayed, with v0 being the lowest level of detail and v3 being the highest level.

Component Settings

Detailed information for a single system component can be specified by using its identity (i) number setting (i1 through i5) in the following table. Minimal information for all five components can be specified by using the identity number i0.

Component	Identity Number
All Components	iO
Enclosure	i1
Storage Blocks	i2
Communication Interfaces	i3
Hardware / Boards	i4
VM Configuration	i5

Default Settings

- At system boot, the ~scrv0i1! setting is displayed (see FIG. 8 on page 29).
- If the verbosity setting is omitted, the verbosity level will be the lowest (v0).
- The component setting must be included; otherwise, entering any of the verbosity settings alone
 will result in a display equivalent to v0i0.
- If both settings are omitted during a query (~scr!), the information displayed will be at the lowest verbosity level for all components (v0i0) (FIG. 9 on page 31).

Using BCS to Access System Diagnostic Information

Instructions are provided for accessing the lowest level of verbosity for all components and for accessing a specific level of verbosity for a specific component.

To access the lowest level of verbosity for all components:

1. Enter ~scr! or ~scrv0i0!

Note: Either of these commands provides a "menu" of the identity numbers and their corresponding components (FIG. 9 on page 31).

Only one verbosity setting and one component setting can be entered in a command. The order in which the verbosity and component settings are entered is interchangeable.

To access a specific level of verbosity for a specific component:

- 1. Enter ~scr (to access the splash screen).
- 2. Enter the verbosity level setting v# and the component's identity setting i#. Either may be specified first.
- **3.** Enter! (to send the command).

Example

~scrv3i5! or ~scri5v3! (Either displays the highest level of detail for the VM Configuration.)

Splash Screen Examples

Following are four examples of splash screen information that could be displayed when different verbosity/component settings are specified. Depending on the amount of detail provided, you may need to scroll to see the entire display. Use the first example to check the host software (IOS) version and the hardware driver (approach) version.

FIG. 10 Display for v3i1 (verbosity 3, component 1)

FIG. 11 Display for v3i3 (verbosity 3, component 3)

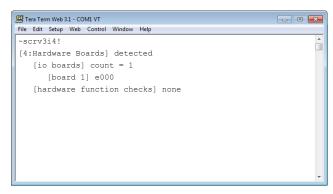


FIG. 12 Display for v3i4 (verbosity 3, component 4)

FIG. 13 Display for v3i5 (verbosity 3, component 5)



Increase Your Revenue through education + knowledge

In the ever-changing AV industry, continual education is key to success. AMX University is dedicated to ensuring that you have the opportunity to gather the information and experience you need to deliver strong AMX solutions. Plus, AMX courses also help you earn CEDIA, NSCA, InfoComm, and AMX continuing education units (CEUs).

Visit AMX University online for 24/7/365 access to:

- Schedules and registration for any AMX University course
- Travel and hotel information
- Your individual certification requirements and progress