

# **GNX4 Operating System Update Procedure** **(via USB)**

Carefully read through the entire procedure before starting. DigiTech always recommends that you backup your presets prior to performing an operating system update.

The procedure for updating from a PC (using Windows XP or 2000) or Mac (OS X - version 10.2.8 or greater) is similar, but differences are called out in the steps below.

- 1) From the DigiTech website software download page, copy and save the **GNX4v##.upd** file to your desktop (## represents the current version number, for example, the file **GNX4v13.upd** is version 1.3).
- 2) Start with the GNX4 turned off and the USB cable disconnected.
- 3) On the GNX4, press and hold the **STORE** button (top right corner of the control panel) and turn on the power. The GNX4 will display **UPDATER #** (the # represents the version number of the Updater code). Release the **STORE** button.
- 4) PC users: On your computer desktop, double click or open the **"My Computer"** window.  
  
Mac users: Skip to the next step.
- 5) Connect your USB cable to your computer and then to your GNX4.  
  
PC users: In your **"My Computer"** window a drive will be added called **GNX4Upd** or **Removable Disk**. You may get messages about "Finding New Hardware" followed by "DigiTech Mass Storage Device" prior to this drive showing up.  
  
Mac users: A new drive will appear on your desktop named **GNX4Upd**.
- 6) Select and drag the **GNX4v##.upd** file from the desktop over to the drive named **GNX4Upd** or **Removable Disk**.
- 7) PC users: Select the drive **GNX4Upd** or **Removable Disk** and then right click. A menu will pop open. From here select **EJECT**. This launches the updating routine. On Windows 2000, you may get an "Unsafe Removal of Device" pop up window. Just click OK.  
  
Mac users: Select and drag the **GNX4Upd** drive to the Trash or press the computer's **EJECT** button.
- 8) The GNX4 will now display **EJECT** then change to **ERASING** (with numbers counting down) followed by **FLASHING** (with numbers counting down). When the update is complete the GNX4 will display **SUCCESS**. Some updates are quick and may not visibly display anything but **SUCCESS**.  
  
If **SUCCESS** is not displayed, repeat the procedure from step 2.
- 9) Turn the power off to the GNX4 and remove the USB cable. Turn the GNX4 power back on. During the power on sequence you will now see the new version number displayed.
- 10) It is recommended that you now perform a factory reset. Go into the utility menu and press the **NEXT** arrow button until **RESET ?** is displayed. Press the flashing **STORE** button. **CONFIRM?** will now be displayed. Press the flashing **STORE** button again and this will execute the Factory Reset and then take you into the treadle calibration routine. Complete the calibration and then press the **EXIT** button.