

DigiTech GNX1-GNX3/BNX3/Genesis3 Firmware Update Instructions

Windows OS

1. Download the correct firmware updater for your device to your computer.
2. Extract the files to a single folder/directory.
3. Make sure your GeNetX device is connected to the computer via MIDI (see GenEdit Help for more information).
4. If you have presets or settings you would like to save, use GenEdit to backup the device (see GenEdit help for more information).
5. Start the GenUpdater.exe application.
6. Select the correct product and MIDI ports from the drop-down lists.
7. Click the Select Version button and select the OS file with the correct version number, indicated by the last two characters of the file name, excluding the extension (e.g. GNX3_13.h00 = GNX-3 version 1.3).
8. Click Open to open the OS file and begin the update.
9. When the update completes, close GenUpdater.
10. If you have a GNX floor processor, follow the prompts to recalibrate the expression pedal and allow it to reboot.
11. If you created a backup of your presets, you can now restore them to the device using GenEdit.

Update Recovery

If you should encounter errors or if the power is interrupted during the update process, follow these steps to recover and complete the update:

1. Power off your GeNetX device.
2. Repeat Installation and Updating steps 5-8 above.
3. When the GenUpdater status window shows "Trying to connect to the target" immediately power on your GeNetX device
4. There is a narrow window of time in which the device must respond to GenUpdater. If you see the message "Couldn't clear the target's LEDs" in the status window the connection attempt has failed and you will need to repeat steps 1 & 2 until the update begins.
5. Follow Updating steps 9-11 above.